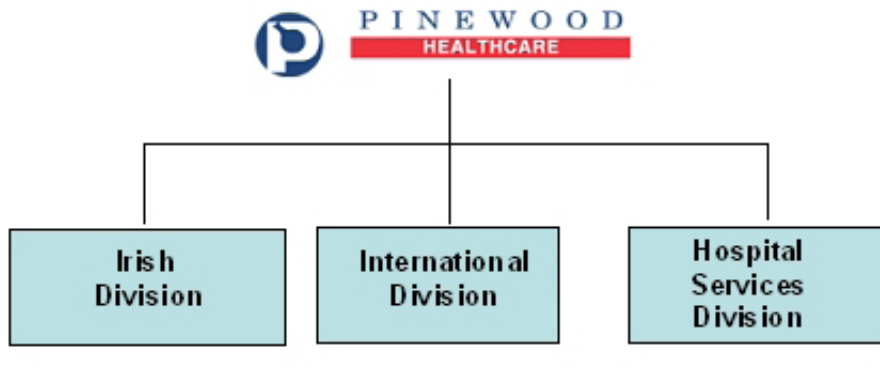


ESET: NOD32 is the business



Pinewood Healthcare was established in 1976 and is a widely diversified and fastest growing pharmaceutical group, presently marketing its products in over 30 countries worldwide.

Pinewood is the only privately owned generic pharmaceutical company in Ireland and employs 350-400 people in its facilities in Tipperary and Dublin.

We asked Adrian Dooley, Head of IT at Pinewood Healthcare, why he finds ESET NOD32 Antivirus the optimal solution for their business.



OVERVIEW

● Company

- Pinewood Healthcare

● Pains

- choked network traffic
- difficult maintenance of other AV products

● Solution

- ESET NOD32 Antivirus

● Results

- good network traffic
- automatic daily updates
- small footprint

● Quick Facts

- one of Ireland's leading pharmaceutical manufacturers
- 350-400 employees
- manufactures and distributes pharmaceuticals in Ireland and worldwide
- produces 11,000 tons of bulk products and over 51 million finished packs of product each year
- installation: ESET NOD32 installed on 100+ PC's / servers

QUOTE:

“It does what it promised to do, at reasonable cost. I like it. We have renewed it 5 times already, which speaks for itself.”

– Adrian Dooley, Head of IT
Pinewood Healthcare

Q: Why ESET NOD32 Antivirus?

A: “ESET NOD32 is the business. It sits quietly in background, does its own updates once configured, has a small footprint and doesn’t choke network traffic. ESET NOD32 plugin for MS Exchange waits until mail is requested to be opened to scan, which again is a good network traffic strategy.”

Q: But that wouldn’t mean much if it didn’t offer adequate protection. Have you had any trouble there?

A: “It has protected us in conjunction with a layered outside filter for 5 years now and I can’t remember any damage to a single server or workstation.”

Q: Have you received the support you needed?

A: “The supplier is flexible and support, when rarely required, is easily available. They have the product knowledge and expertise and unlike many nowadays, they speak English and can site visit as well.”

Q: So your opinion of ESET NOD32 Antivirus is?

A: “It does what it promised to do, at reasonable cost. I like it. We have renewed it 5 times already, which speaks for itself.”



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